



# *Current Trends in Web Engineering*

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Chapter://2

# SCRUM



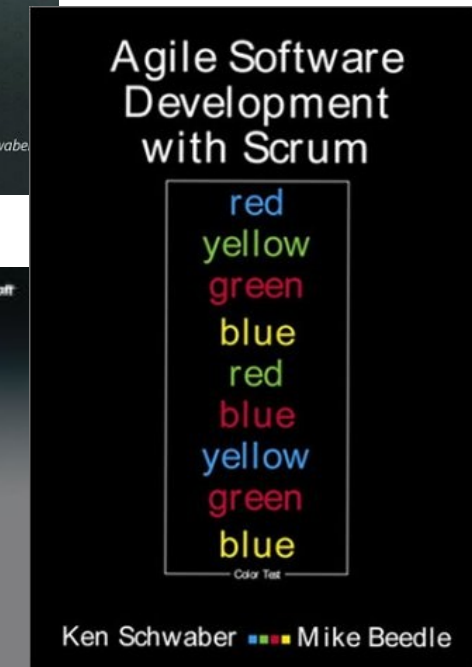
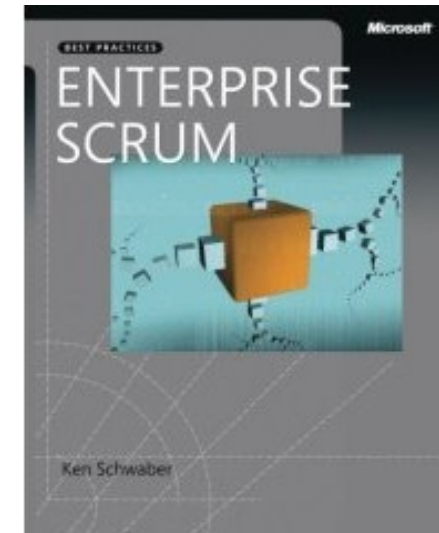


# ● Scrum in 100 words

- Scrum is an agile process that allows us to focus on delivering the highest business value in the shortest time.
- It allows us to rapidly and repeatedly inspect actual working software (every two weeks to one month).
- The business sets the priorities. Teams self-organize to determine the best way to deliver the highest priority features.
- Every two weeks to a month anyone can see real working software and decide to release it as is or continue to enhance it for another sprint.

# Scrum origins

- Jeff Sutherland
  - ▶ Initial scrums at Easel Corp in 1993
  - ▶ IDX and 500+ people doing Scrum
- Ken Schwaber
  - ▶ ADM
  - ▶ Scrum presented at OOPSLA 96 with Sutherland
  - ▶ Author of three books on Scrum
- Mike Beedle
  - ▶ Scrum patterns in PLOPD4
- Ken Schwaber and Mike Cohn
  - ▶ Co-founded Scrum Alliance in 2002, initially within the Agile Alliance



# Scrum has been used for:



- Commercial software
- In-house development
- Contract development
- Fixed-price projects
- Financial applications
- ISO 9001-certified applications
- Embedded systems
- 24x7 systems with 99.999% uptime requirements
- the Joint Strike Fighter
- Video game development
- FDA-approved, life-critical systems
- Satellite-control software
- Websites
- Handheld software
- Mobile phones
- Network switching applications
- ISV applications
- Some of the largest applications in use



# ● Characteristics

- Self-organizing teams
- Product progresses in a series of month-long “sprints”
- Requirements are captured as items in a list of “product backlog”
- No specific engineering practices prescribed
- Uses generative rules to create an agile environment for delivering projects
- One of the “agile processes”

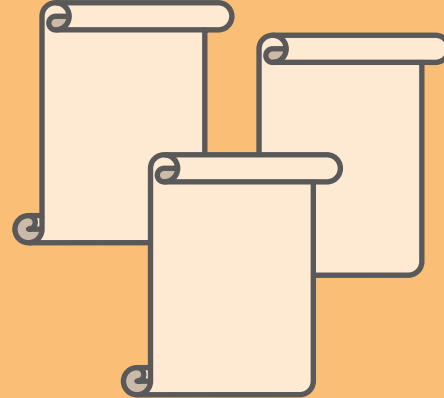
## Roles

- ▶ Product owner
- ▶ ScrumMaster
- ▶ Team



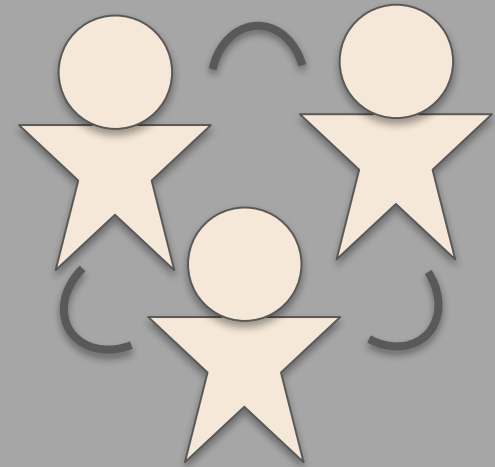
## Artifacts

- ▶ Product backlog
- ▶ Sprint backlog
- ▶ Burndown charts



## Meetings

- ▶ Sprint planning
- ▶ Sprint review
- ▶ Sprint retrospective
- ▶ Daily scrum meeting





Section://2

# Roles





# ● The SCRUM Team

- In Scrum we talk about pigs and chicken
  - ▶ Scrum Team (pigs - committed)
  - ▶ Other stakeholders (chicken - involved)
  
- ▪ The Scrum Team member are in one of the following roles:
  - ▶ Product owner
  - ▶ ScrumMaster
  - ▶ The Team



# ● Product owner



- Define the features of the product
- Decide on release date and content
- Be responsible for the profitability of the product (ROI)
- Prioritize features according to market value
- Adjust features and priority every iteration, as needed
- Accept or reject work results
- Responsible for WHAT will be delivered



# ● The ScrumMaster



- Represents management to the project
- Responsible for enacting Scrum values and practices
- Removes impediments
- Ensure that the team is fully functional and productive
- Enable close cooperation across all roles and functions
- Shield the team from external interferences
- Responsible for the Scrum Process



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# The team



- Typically 5-9 people
- Cross-functional:
  - ▶ Programmers, testers, user experience designers, etc.
- Members should be full-time
  - ▶ May be exceptions (e.g., database administrator)
- Teams are self-organizing
  - ▶ Ideally, no titles but rarely a possibility
- Membership should change only between sprints
- Responsible for How Much will be delivered





Section://3

# Sprint & Meetings





# ● Sprints

- Scrum projects make progress in a series of “sprints”
- Typical duration is 2-4 weeks or a calendar month at most
- A constant duration leads to a better rhythm
- Product is designed, coded, and tested during the sprint
- Every sprint a sprint goal should be reached – which describes the product increment
- The product gets developed sprint by sprint



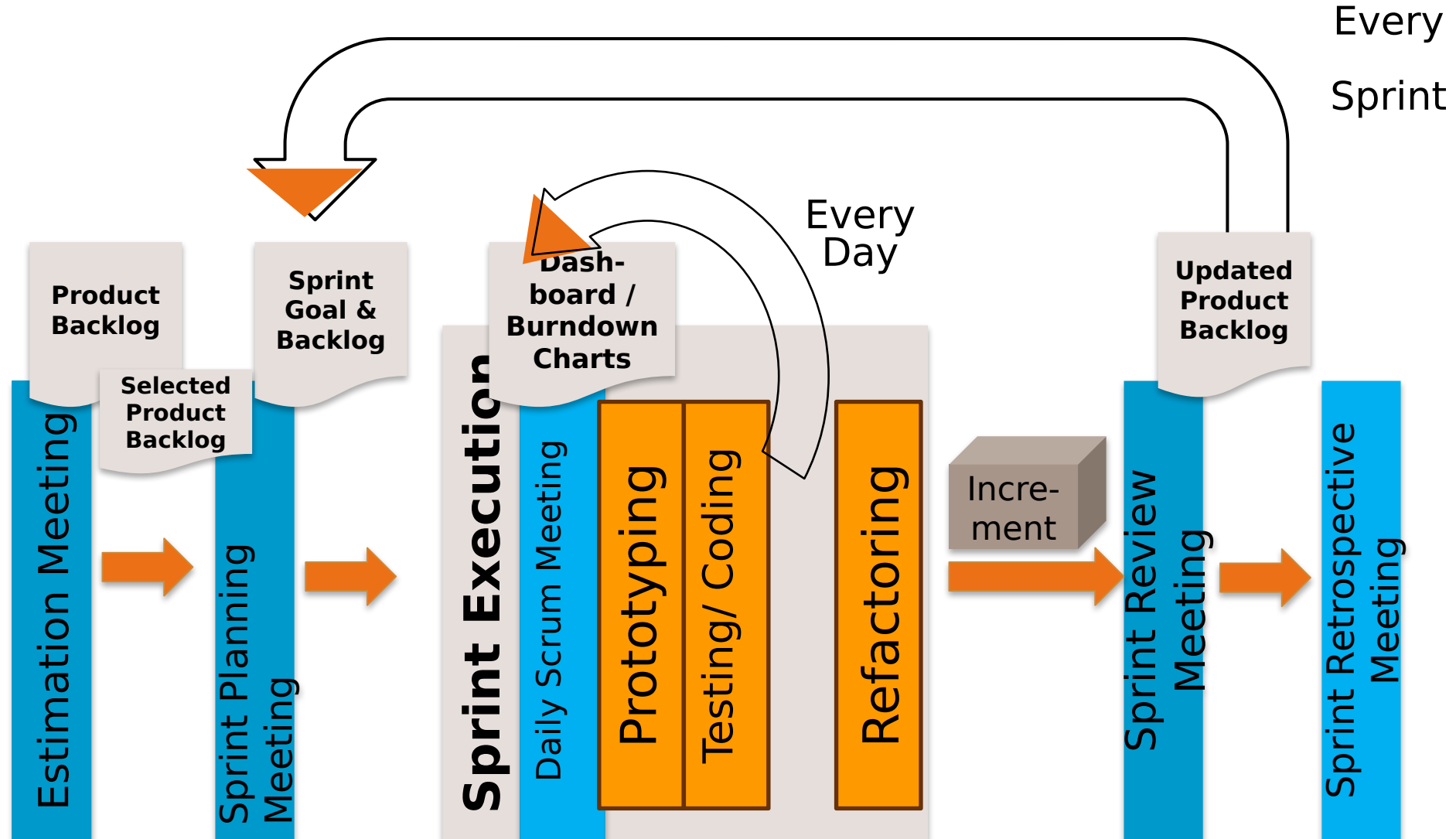
- No changes during a sprint

- Plan sprint durations around how long you can commit to keeping change out of the sprint





# Scrum 'applied' in more detail...





# ● The Meetings

- 5 Meetings
  - ▶ Estimation / Pre Planning
    - Forming the Product Backlog
  - ▶ Sprint Planning
    - Define tasks and negotiate a commitment on Sprint Goals
  - ▶ Daily Scrum
    - Team reports to itself – daily commitment
  - ▶ Sprint Review
    - Demonstration of working software
  - ▶ Sprint Retrospective
    - Improve the process
- Other meetings
  - ▶ Design Meetings, UI workshops
  - ▶ Release Planning Meeting
    - Requirements workshops (Story writing)
    - Estimation workshops (Story estimating)



# ● The Meetings - Timing

- A sprint is 100% of the time box.
  - ▶ 5% of 4 weeks sprint → 1 day
  - ▶ 5% of 2 weeks sprint → ½ day
- Meetings
  - ▶ Sprint Planning (5%)
  - ▶ Daily Scrum (15 min/day)
  - ▶ Sprint Review & Sprint Retrospective (5%)
- Capacity
  - ▶ Gross Capacity:
    - #team member \* net work hour / day \* days
  - ▶ Net Capacity:
    - Gross Capacity - 20% Noise
      - 10% Meetings - 10% Look Ahead - 15% mission critical problems
    - Look ahead: e.g. Grooming, helping PO



# ● The Meetings

- **Estimation / Pre Planning**
- Sprint Planning
- Daily Scrum
- Sprint Review
- Sprint Retrospective



# Estimation / Pre-Planning

- Let's say we have a product backlog
  - ▶ How we got there will be discussed in a later section.
- Estimation Meeting is about estimating size of Stories
  - ▶ How does the size of a story look like?
  - ▶ Example: 1 - 2, 1 - 3, 17 - 18, 230 - 247
- Why is this important?



# Estimation

- Estimation also an art of scaling
  - ▶ 1 - 2, 1 - 3, 17 - 18, 230 - 247
  - ▶ Size of a backlog item compared to others
    - Several approaches like S, M, L, XL, XXL
  - ▶ Recommended Approaches:
    - Fibonacci sequence: 1, 2, 3, 5, 8, 13, 21, ...
    - Planning Poker with Fibonacci-oriented sequence:  
0, ½, 1, 2, 3, 5, 8, 13, 20, 40, 100, ...
      - Don't forget the power of poker cards
    - Affinity Estimation



# ● The Meetings

- Estimation / Pre Planning
- **Sprint Planning**
- Daily Scrum
- Sprint Review
- Sprint Retrospective

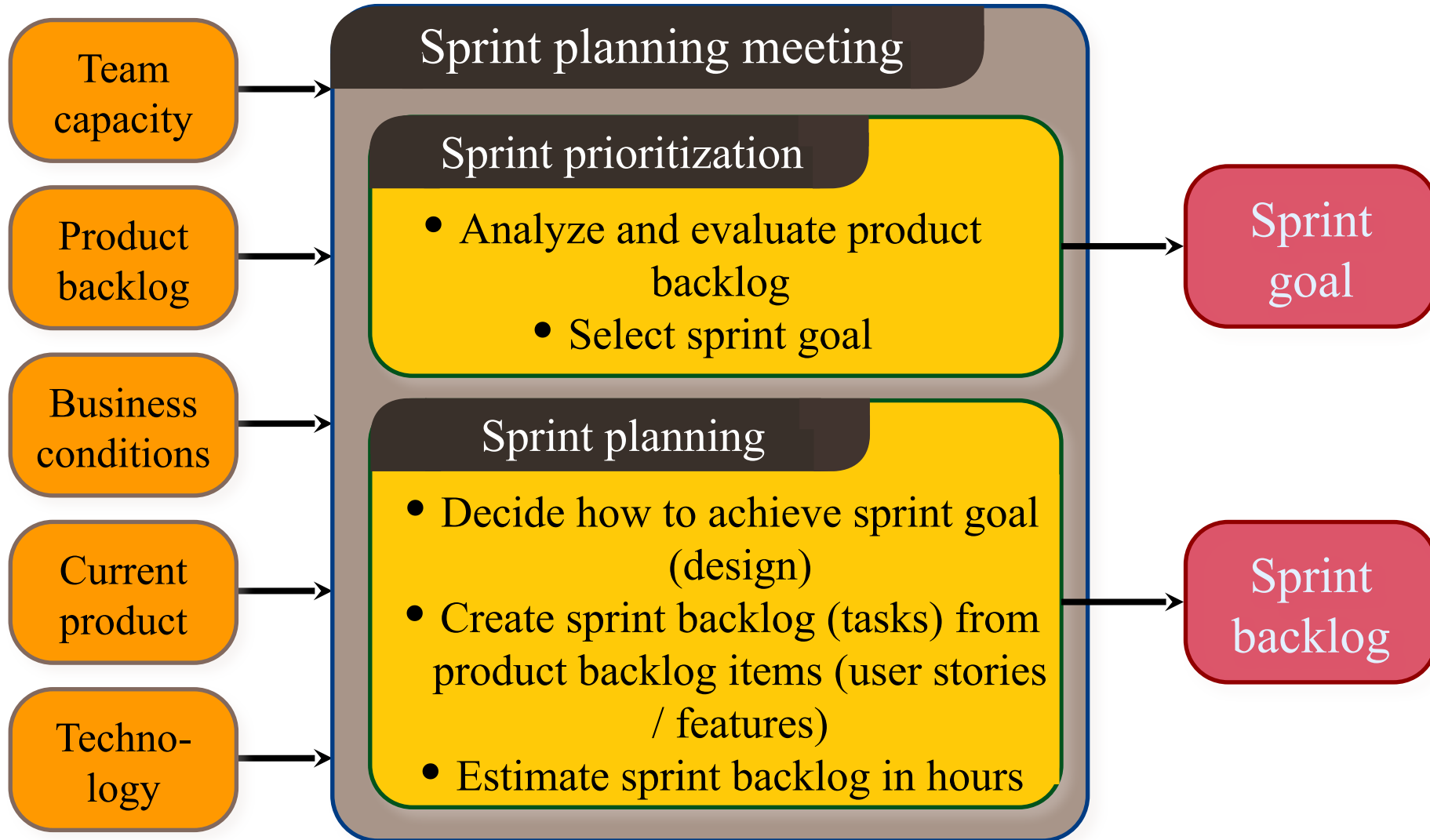


# ● Sprint Planning

- Sprint Planning is about transforming Product Backlog items (Stories) into Sprint Backlog items (Tasks)
- Before the meeting
  - ▶ The team, with the support of the product owner, estimates the product backlog items
  - ▶ The product owner prioritizes the product backlog



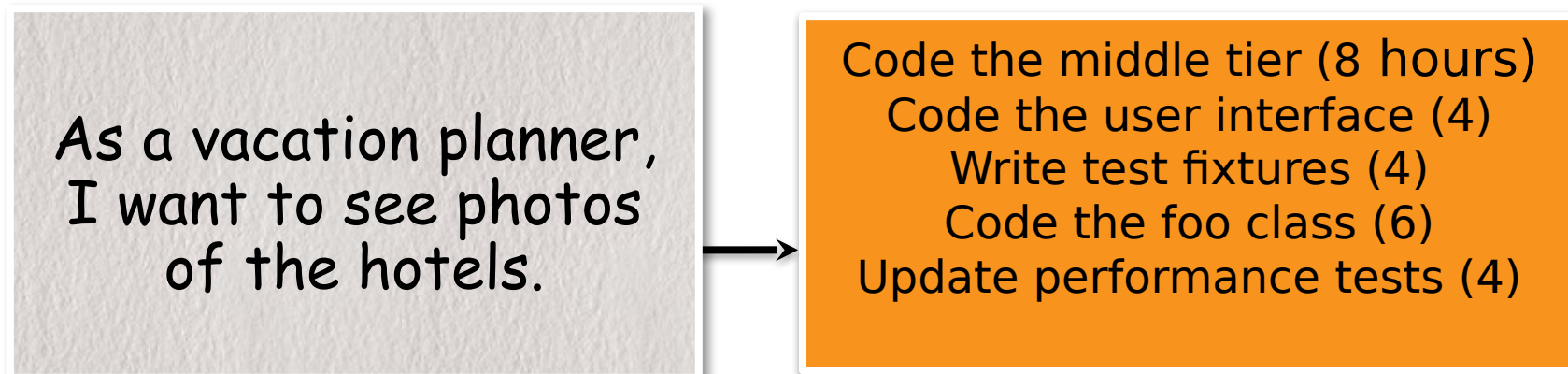
# Sprint Planning Meeting





# ● Sprint Planning

- Team selects items from the product backlog they can commit to completing
  - ▶ Following the prioritization of the stories
- Sprint backlog is created
  - ▶ Tasks are identified and each estimated in work units (eg ¼ days)
  - ▶ Collaboratively, not done alone by the ScrumMaster
- High-level design is considered





# ● The Meetings

- Estimation / Pre Planning
- Sprint Planning
- **Daily Scrum**
- Sprint Review
- Sprint Retrospective

# The daily scrum



- Parameters
  - ▶ Daily
  - ▶ 15-minutes
  - ▶ Stand-up
- Not for problem solving
  - ▶ Whole world is invited
  - ▶ Only team members, ScrumMaster, product owner, allowed to talk (i.e. only pigs allowed to talk – not chicken)
- Helps avoid other unnecessary meetings



Slide taken from Mountain Goat LLC



# Everyone answers 3 questions

- These are not status for the ScrumMaster
  - ▶ They are commitments in front of peers

1

What did you do yesterday?

2

What will you do today?

3

Is anything in your way?



# ● The Meetings

- Estimation / Pre Planning
- Sprint Planning
- Daily Scrum
- Sprint Review
- Sprint Retrospective



# ● The sprint review

- Team presents what it accomplished during the sprint
- Typically takes the form of a demo of new features or underlying architecture
- PO decides on Done

(has to be defined by Scrum Team)

Good practice: "Definition of Done"

- Whole team participates
- Invite the world



# ● The Meetings

- Estimation / Pre Planning
- Sprint Planning
- Daily Scrum
- Sprint Review
- **Sprint Retrospective**



# ● Sprint retrospective

- Periodically take a look at what is and is not working
- Typically 15-30 minutes
- Done after every sprint
- Whole team participates
  - ▶ ScrumMaster
  - ▶ Product owner
  - ▶ Team
  - ▶ Possibly customers and others



# Start / Stop / Continue

- Whole team gathers and discusses what they'd like to:

Start doing

Stop doing

Continue  
doing

This is just one  
of many ways to  
do a sprint  
retrospective.



Section://4

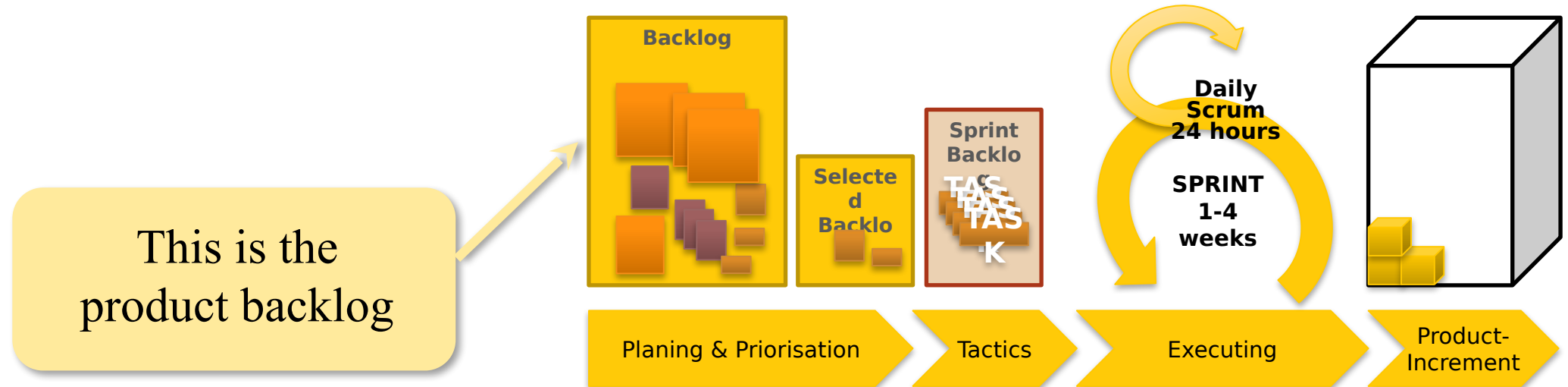
# Scrum Artifacts





# Product backlog

- The requirements
- A list of all desired work on the project
- Ideally expressed such that each item has value to the users or customers of the product
- Prioritized by the product owner
- Reprioritized at the start of each sprint





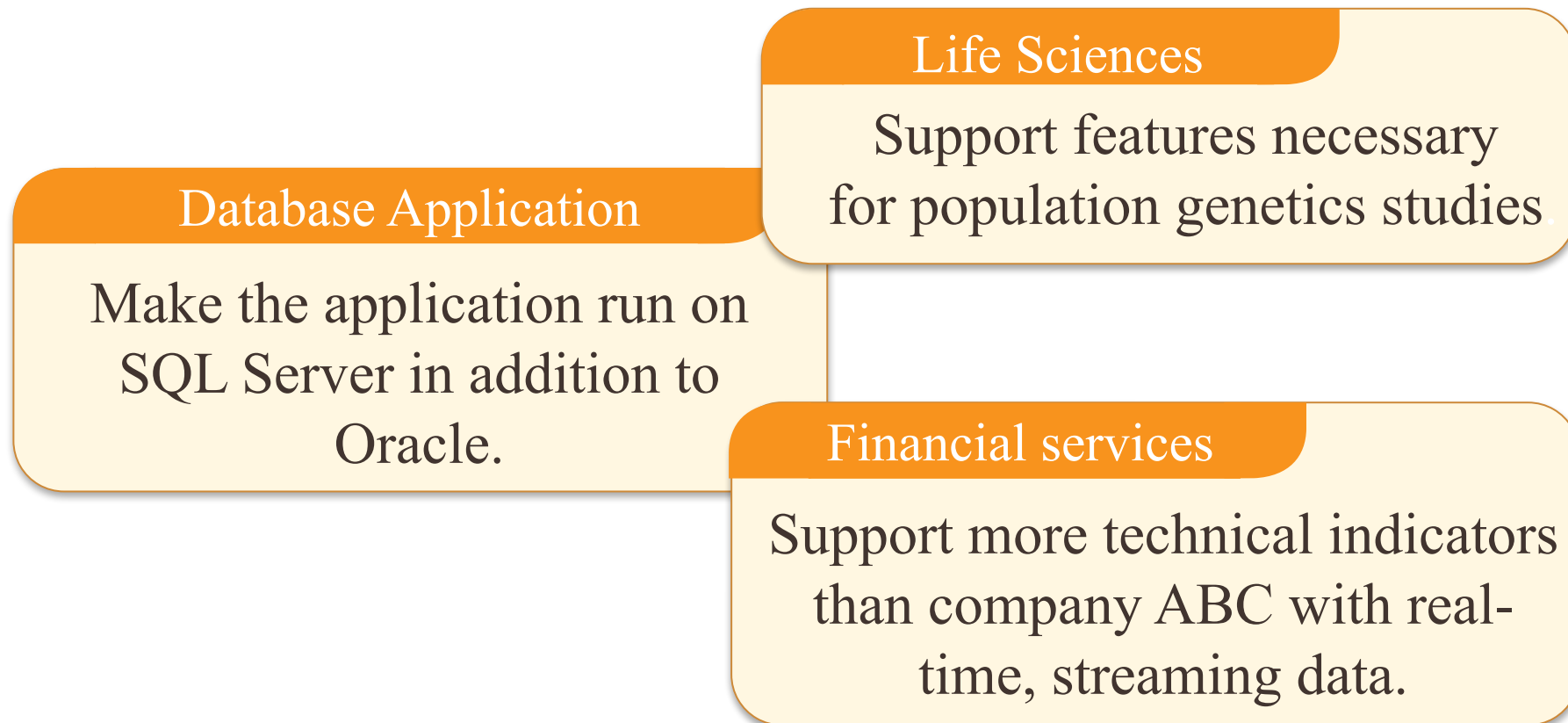
# A sample product backlog

Backlog item	Estimate
Allow a guest to make a reservation	3
As a guest, I want to cancel a reservation.	5
As a guest, I want to change the dates of a reservation.	3
As a hotel employee, I can run RevPAR reports (revenue-per-available-room)	8
Improve exception handling	8
...	30
...	50

# The sprint goal



- A short statement of what the work will be focused on during the sprint





# Managing the sprint backlog

- Individuals sign up for work of their own choosing
  - ▶ Work is never assigned
- Estimated work remaining is updated daily
- Any team member can add, delete or change the sprint backlog
- Work for the sprint emerges
- If work is unclear, define a sprint backlog item with a larger amount of time and break it down later
- Update work remaining as more becomes known



# ● Story/Task – Dashboard Example

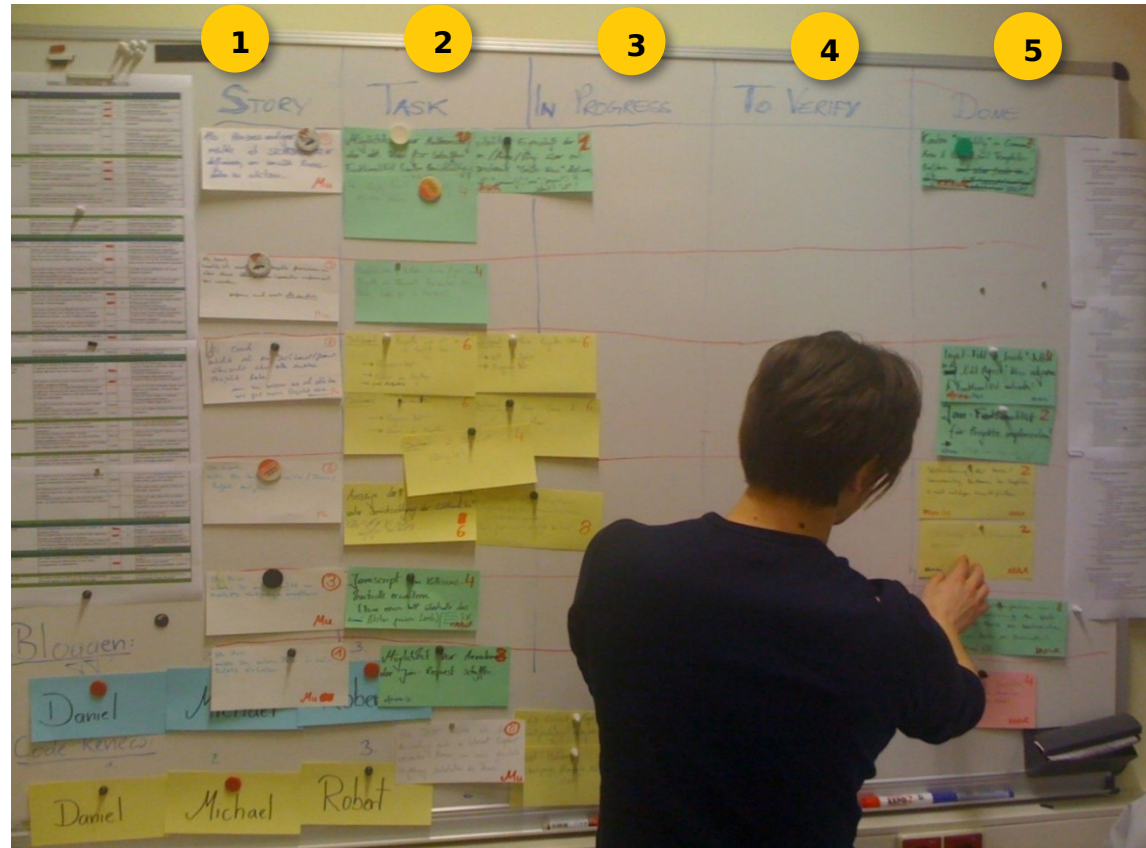
1. Storie

2. Tasks

3. In Progress

4. To Verify

5. Done

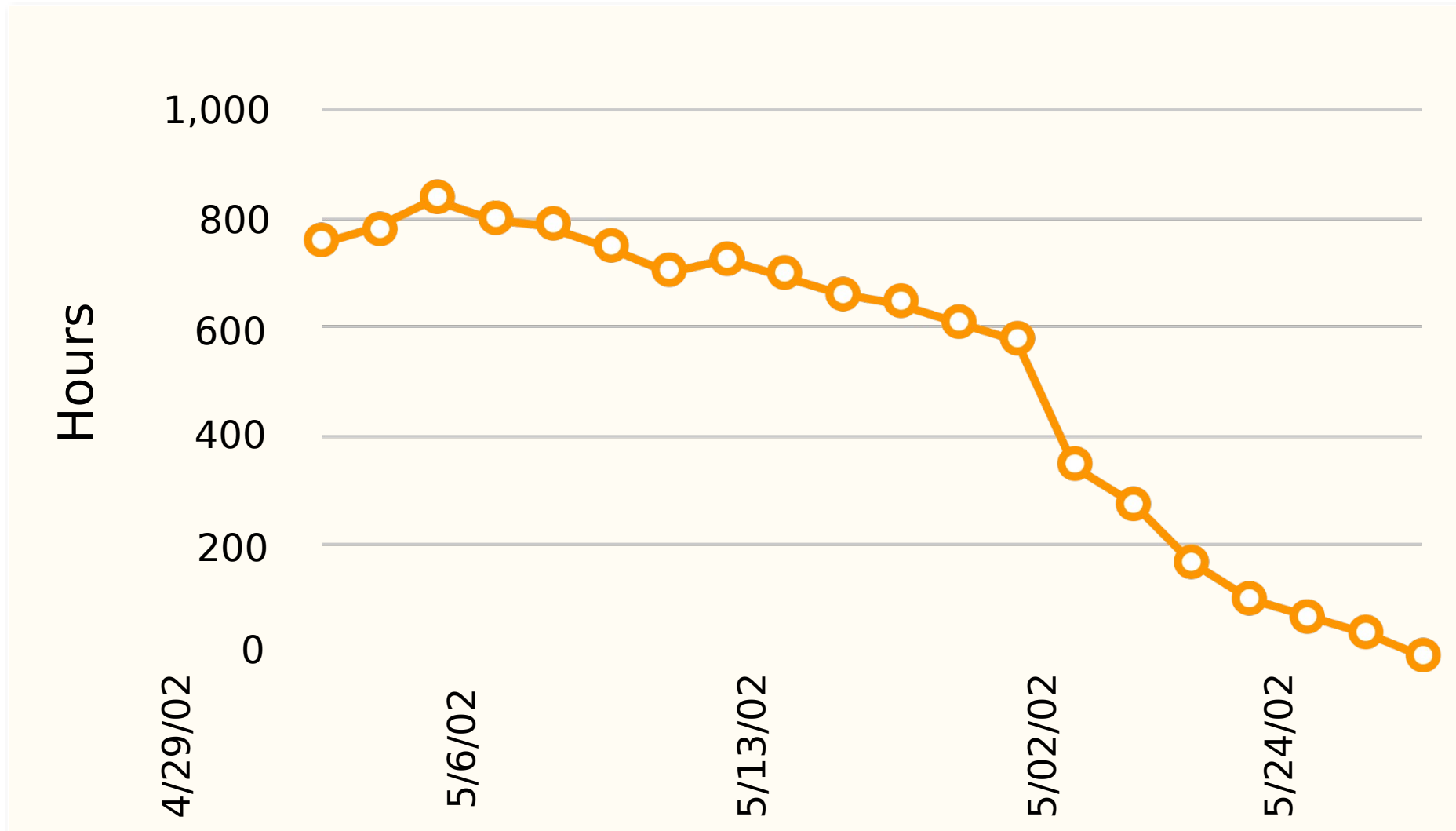


# A sprint backlog



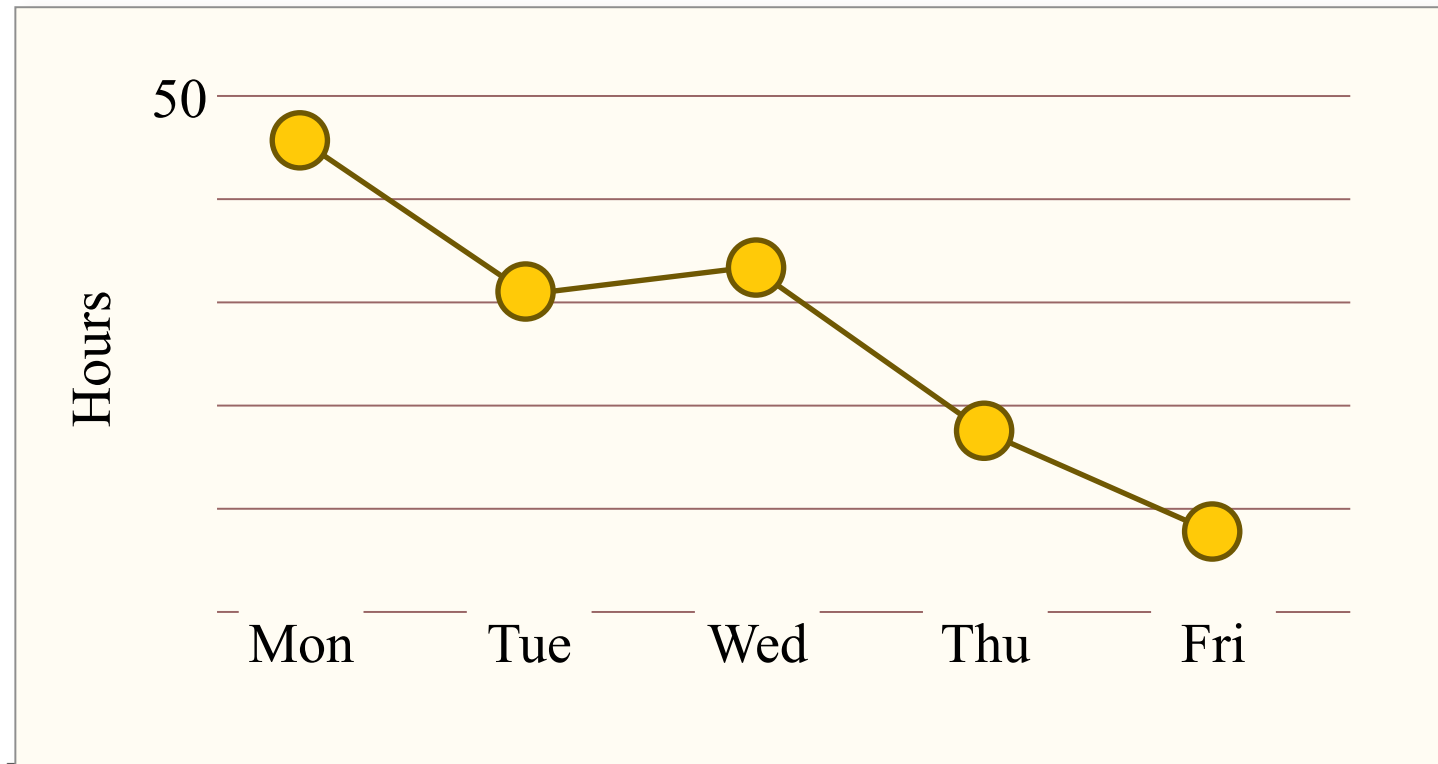
Tasks	Mon	Tues	Wed	Thur	Fri
Code the user interface	8	4	8		
Code the middle tier	16	12	10	4	
Test the middle tier	8	16	16	11	8
Write online help	12				
Write the foo class	8	8	8	8	8
Add error logging			8	4	

# A sprint burndown chart





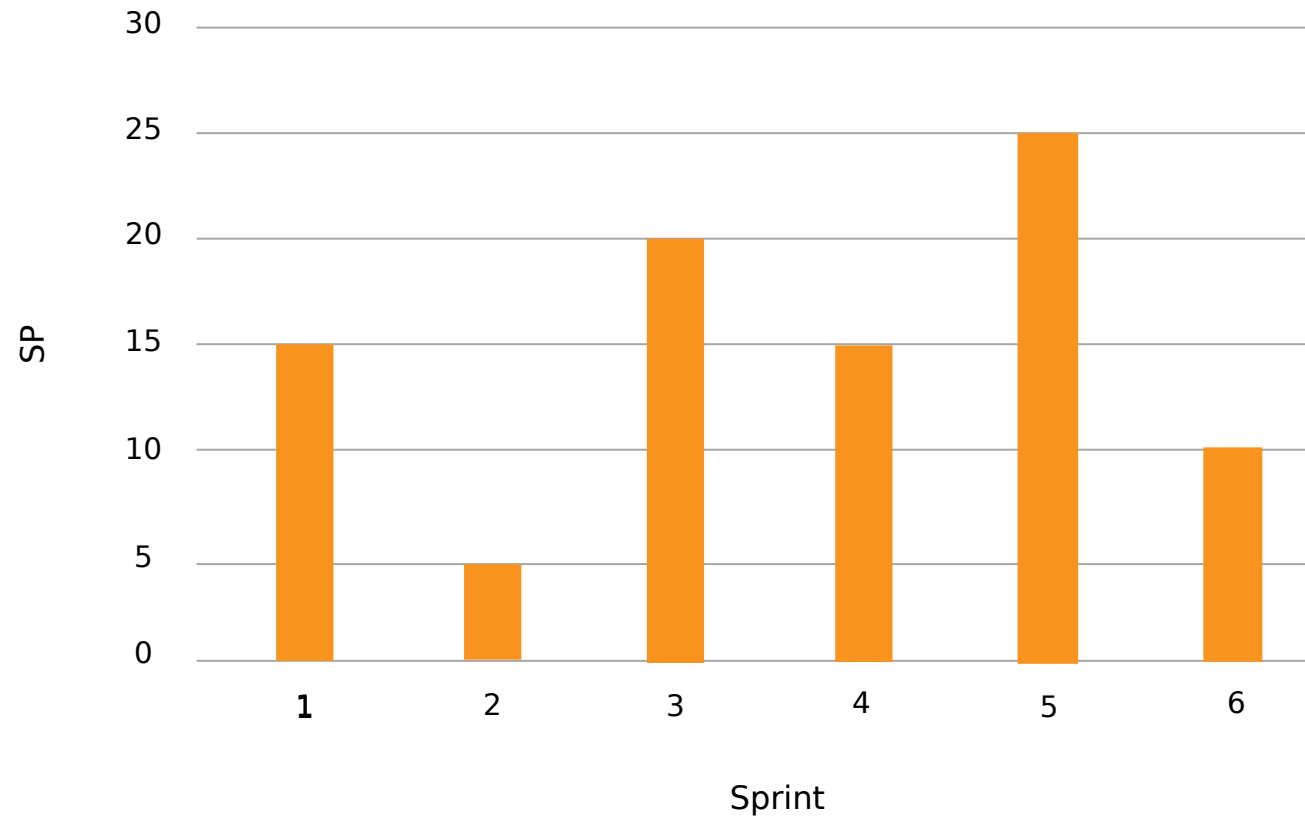
Tasks	Mon	Tues	Wed	Thur	Fri
Code the user interface	8	4	8		
Code the middle tier	16	12	10	7	
Test the middle tier	8	16	16	11	8
Write online help	12				



# Velocity



The following figure shows the amount of story points a Scrum team achieved in the first 6 sprints



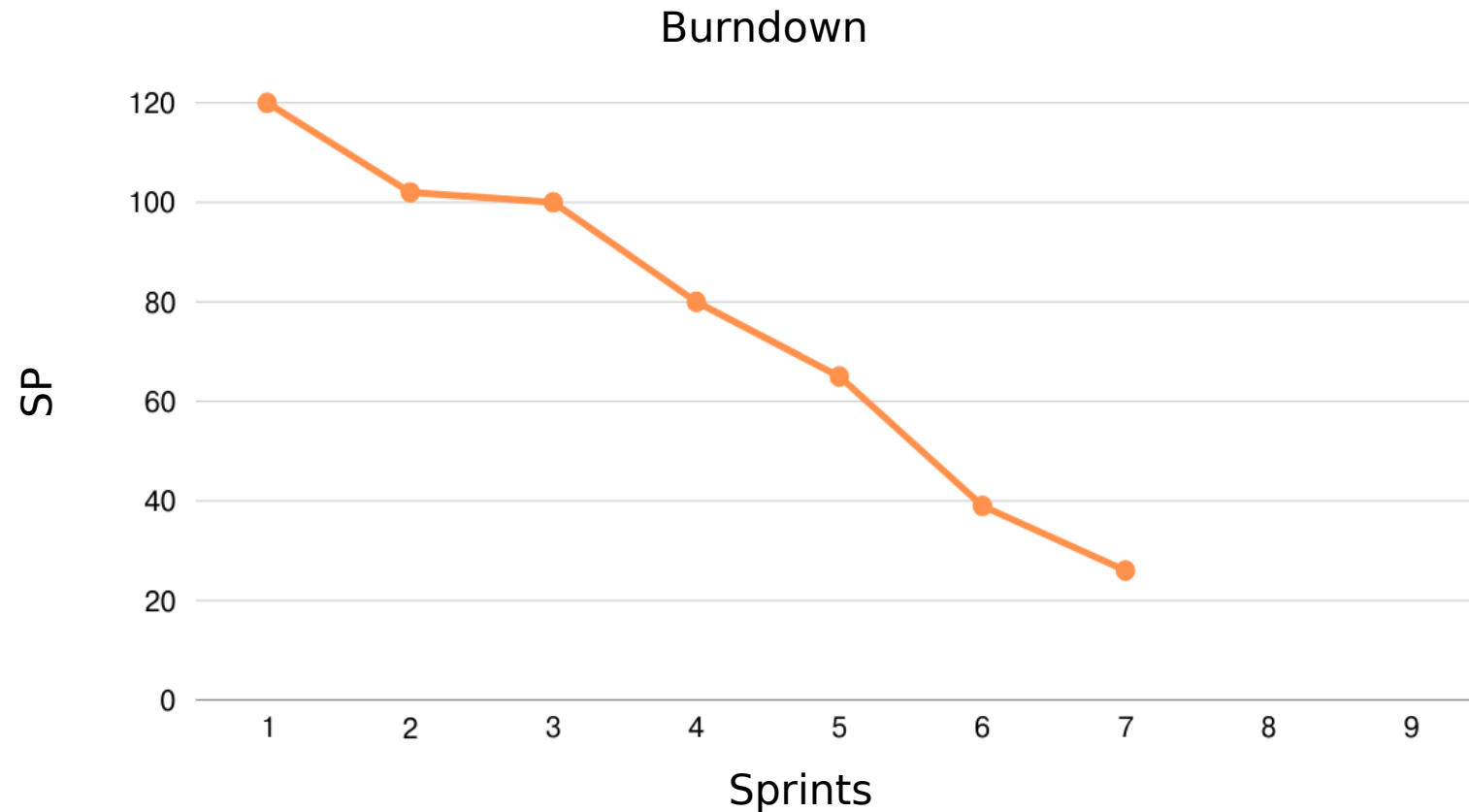
Calculate the  
velocity.

# Burndown Chart



The Product Backlog contains items worth of 30 SP

Draw a product burndown chart for this project.





# Feedback

Your anonymous feedback on today's VSR session:

